



## Emergency Operations Center (EOC) Operations and Planning for All-Hazards Events

### ODP Training Level:

Planning/Management

### Delivery Location:

Jurisdiction

### Course Length:

Three days (24 hours)

### Course Overview:

The EOC course offers participants insight into, and practical experience with, emergency management and decision-making skills necessary to effectively manage an EOC and the overall response to a large-scale Type 3 or 2 and Weapons of Mass Destruction (WMD)/terrorism incident or all-hazard event utilizing the MACS. The EOC course is 24 hours in length, with decision-based exercises comprising 8 of the 24 hours. This course will develop and reinforce emergency management, situational awareness, information management, resource management, and decision-making skills for course participants. The course adapts existing emergency management [National Incident Management System (NIMS)/Incident Command System (ICS)] procedures to the unique requirements of EOC operations.

### Scope:

The course offers the opportunity for participants to practice emergency management and to gain practical experience in individual and group processes necessary to manage an EOC. Each participant will gain a better understanding of the management requirements and skills necessary to effectively coordinate and support the response.

### Participant Audience:

Emergency responders, supervisors, and managers from the following disciplines/services:

- Fire service
- Emergency medical services
- Hazardous materials
- Law enforcement
- Public health
- Public works
- Emergency management
- Government administrative
- Non-governmental Organizations
- Private Sector and military (if invited by the host jurisdiction)

### Prerequisites:

Participants must be actively employed, or tasked to work in an EOC. It is also expected participants will have at least an intermediate level of understanding of ICS and some experience in incident management.

### Recommended:

IS-701 National Incident Management System  
Multi-Agency Coordination System  
IS-775 Role of the Emergency Operations Center in Community Preparedness, Response & Recovery

### Course Size:

Maximum of 40 participants; a balanced representation of above disciplines/services; minimum of 32 participants

### Point of Contact:

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